

最晚可於航班班表表定出發時間前1小時完成取消手續。

因旅客個人因素取消之機票的退款內容，將依據購買時選擇的票價類型而異。

請事先確認該票價類型之規定，再繼續進行取消手續。

The screenshot shows the Peach website interface. At the top, there's a header with the Peach logo and a '登入Peach帳號' button. Below the header, there are two main sections: '訂單編號' (Order Number) and '合計' (Total). The order number is WT2C4B, and the total is ¥20,930. There are links for '重新寄發行程表' (Resend itinerary), '下載行程表PDF檔' (Download itinerary PDF), '查看費用明細' (View fee details), and '在列印收據' (Print receipt). Below this, there's a '預訂航班' (Booked flights) section with a table of flight segments.

航段	出發日期	出發地、出發時間	目的地、抵達時間	航班編號	票價種類
第1航段	2024/11/08 (週五)	KIX 大阪 (關西) 06:50	CTS 札幌 (新千歲) 08:45	MM101 (A320)	Minimum
第2航段	2024/11/14 (週四)	CTS 札幌 (新千歲) 09:35	KIX 大阪 (關西) 12:00	MM102 (A320)	Standard Plus

Below the table, there's a note: '請於行程表所標示的原預定航班出發時間1小時前完成加購手續。' (Please complete the purchase process at least 1 hour before the original scheduled flight departure time indicated in the itinerary.) To the right of the note are two buttons: '取消' (Cancel) and '更改航班' (Change flight).

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① 點擊「取消」

The screenshot shows the '取消航班' (Cancel flight) page. At the top, it says '取消航班'. Below that, there's a section '請選擇航班' (Please select flight) with a list of flight segments. Each segment has a checkbox and a '取消' (Cancel) button. The first segment is '第1航段' (Flight 1) with a checkbox and a '取消' button. The second segment is '第2航段' (Flight 2) with a checkbox and a '取消' button. Below the list, there's a '請注意' (Please note) section with two bullet points: '*取消程序需於行程表所標示的原預定航班出發時間的1小時之前完成。' (Cancellation process must be completed at least 1 hour before the original scheduled flight departure time indicated in the itinerary.) and '*各種費用 (如加購行李、指定座位等)，以及各項手續費恕不可退款/不以Peach點數發行。' (Various fees (such as extra baggage, designated seats, etc.), and various service charges are non-refundable/issued in Peach points.) Below the note, there's a '取消更改' (Cancel change) button and a '下一步' (Next step) button.

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② 點選欲取消航班

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③ 點擊「下一步」

④ 點擊下一頁的「確認」

系統將寄送完成取消手續信件至您的信箱