

Comparative table of Conditions of Carriage (Effective from October 27, 2024)

Before revision	After revision
<p>1 DEFINITIONS                      "Points" mean those points that are issued <u>and offered</u>, pursuant to Peach's Regulations, to Passengers <u>at the time of refund stipulated in Article 13 or otherwise</u> and that may be used to pay Peach's fares and any charges incidental thereto, taxes on air transportation, and related service fees pursuant to paragraph G of Article 6.</p>	<p>1 DEFINITIONS                      "Points" mean those points that are <b>provided</b> pursuant to Peach's Regulations, to Passengers and that may be used to pay Peach's fares and any charges incidental thereto, taxes on air transportation, and related service fees pursuant to paragraph G of Article 6.</p>
<p>6 FARES AND ROUTINGS                      D. Taxes and Charges                      Any tax or charge imposed by a government or other public authority or by an operator of an airport in respect to a Passenger or his/her use of any services or facilities shall be in addition to the published fares and charges and be payable separately by the Passenger; provided, however, th at fares and charges on Domestic Carriage shall include an amount equal to consumption taxes (including local consumption taxes). In the case of refunds <u>of</u> these taxes or charges for reasons other than involuntary refunds (Paragraph C of Article 13) or force majeure, etc. (Paragraph D of Article 13D) including, but not limited to, a voluntary refund made by a Passenger, the administration fee prescribed in Peach's Regulations will be applied.</p> <p>(omitted)</p> <p>G. Points                      1. Passengers shall be entitled to use Points to pay fares, charges <u>or</u> taxes at a rate determined by Peach.</p> <p>(omitted)</p>	<p>6 FARES AND ROUTINGS                      D. Taxes and Charges                      Any tax or charge imposed by a government or other public authority or by an operator of an airport in respect to a Passenger or his/her use of any services or facilities shall be in addition to the published fares and charges and be payable separately by the Passenger; provided, however, that fares and charges on Domestic Carriage shall include an amount equal to consumption taxes (including local consumption taxes). In the case of refunds <b>according to the means of payment of the fare or provision of Points regarding</b> these taxes or charges for reasons other than involuntary refunds (Paragraph C of Article 13) or force majeure, etc. (Paragraph D of Article 13D) including, but not limited to, a voluntary refund made by a Passenger, the administration fee prescribed in Peach's Regulations will be applied.</p> <p>(omitted)</p> <p>G. Points                      1. Passengers shall be entitled to use Points to pay fares, charges, taxes <b>and service fees</b> at a rate determined by Peach.</p> <p>(omitted)</p>
<p>7 CHANGE OF FLIGHT, FAILURE TO CARRY AND MISSED CONNECTIONS</p>	<p>7 CHANGE OF FLIGHT, FAILURE TO CARRY AND MISSED CONNECTIONS</p>

Before revision	After revision
<p>A. Change of Flight Requested by Passenger</p> <p>1. <u>Under Peach's Regulations, a Passenger may be restricted or prohibited from changing his/her flight.</u></p> <p>(omitted)</p> <p>B. Involuntary Change of Flight</p> <p>1. Unless otherwise provided in sub-paragraph 2 of paragraph B of Article 12, in the event that Peach cancels a flight, fails to operate a flight according to the schedule with no justifiable reason, is unable to provide a Passenger with his/her reserved seat or causes a Passenger to miss his/her connecting flight of Peach on which he/she holds a reservation, Peach shall, at Passenger's option, take either of the following measures:</p> <p>a. to carry the Passenger on any other flight of Peach on which a seat is available; or</p> <p>b. to <u>provide an involuntary</u> refund in accordance with paragraph C of Article 13.</p> <p>2. For reasons other than those prescribed in items a through d of sub-paragraph 2 of paragraph B of Article 12, in the event that Peach changes Passenger's Destination or Stopover point after departure of the flight, Peach shall, at Passenger's option, take either of the following measures:</p> <p>a. to carry the Passenger to his/her Destination or Stopover point by either of the following means of transportation at the option of Peach</p> <p>i. to carry the Passenger on any other flight of Peach on which a seat is available; or</p> <p>ii. to carry the Passenger by other means of transportation.</p>	<p>A. Change of Flight Requested by Passenger</p> <p>1. <b>Any Change of Flight requested by a Passenger shall be subject to Peach's Regulations. Peach's Regulations may restrict or prohibit such changes and may require the payment of service fees.</b></p> <p>(omitted)</p> <p>B. Involuntary Change of Flight</p> <p>1. Unless otherwise provided in sub-paragraph 2 of paragraph B of Article 12, in the event that Peach cancels a flight, fails to operate a flight according to the schedule with no justifiable reason, is unable to provide a Passenger with his/her reserved seat or causes a Passenger to miss his/her connecting flight of Peach on which he/she holds a reservation, Peach shall, at Passenger's option, take either of the following measures:</p> <p>a. to carry the Passenger on any other flight of Peach on which a seat is available; or</p> <p>b. to refund <b>according to the means of payment of the fare or provide Points</b> in accordance with paragraph C of Article 13.</p> <p>2. For reasons other than those prescribed in items a through d of sub-paragraph 2 of paragraph B of Article 12, in the event that Peach changes Passenger's Destination or Stopover point after departure of the flight, Peach shall, at Passenger's option, take either of the following measures:</p> <p>a. to carry the Passenger to his/her Destination or Stopover point by either of the following means of transportation at the option of Peach</p> <p>i. to carry the Passenger on any other flight of Peach on which a seat is available; or</p> <p>ii. to carry the Passenger by other means of transportation.</p>

Before revision	After revision
<p>b. to <u>provide an involuntary</u> refund in accordance with paragraph C of Article 13.</p> <p>(omitted)</p> <p>C. Change of Flight for Reasons Not for Benefit of Peach and Passenger</p> <p>1. For reasons prescribed in items a through d of sub-paragraph 2 of paragraph B of Article 12, in the event that Peach cancels a flight, fails to operate a flight according to the schedule, is unable to provide a Passenger with his/her reserved seat, or causes a Passenger to miss his/her connecting flight on which he/she holds a reservation, Peach shall, at its option, take either of the following measures:</p> <p>a. to carry the Passenger on any other flight of Peach on which a seat is available; or</p> <p>b. to <u>provide an involuntary</u> refund in accordance with paragraph D of Article 13.</p> <p>2. For reasons prescribed in items a through d of sub -paragraph 2 of paragraph B of Article 12, in the event that Peach changes Passenger's Destination or Stopover point after departure of the flight, Peach shall, at its option, take either of the following measures:</p> <p>a. to carry the Passenger to his/her Destination or Stopover point by either of the following means of transportation at the option of Peach</p> <p>i. to carry the Passenger on any other flight of Peach on which a seat is available; or</p> <p>ii. to carry the Passenger by other means of transportation.</p> <p>b. to <u>provide an involuntary</u> refund in accordance with paragraph D of Article 13.</p>	<p>b. to refund <b>according to the means of payment of the fare or provide Points</b> in accordance with paragraph C of Article 13.</p> <p>(omitted)</p> <p>C. Change of Flight for Reasons Not for Benefit of Peach and Passenger</p> <p>1. For reasons prescribed in items a through d of sub-paragraph 2 of paragraph B of Article 12, in the event that Peach cancels a flight, fails to operate a flight according to the schedule, is unable to provide a Passenger with his/her reserved seat, or causes a Passenger to miss his/her connecting flight on which he/she holds a reservation, Peach shall, at its option, take either of the following measures:</p> <p>a. to carry the Passenger on any other flight of Peach on which a seat is available; or</p> <p>b. to refund <b>according to the means of payment of the fare or provide Points</b> in accordance with paragraph D of Article 13.</p> <p>2. For reasons prescribed in items a through d of sub -paragraph 2 of paragraph B of Article 12, in the event that Peach changes Passenger's Destination or Stopover point after departure of the flight, Peach shall, at its option, take either of the following measures:</p> <p>a. to carry the Passenger to his/her Destination or Stopover point by either of the following means of transportation at the option of Peach</p> <p>i. to carry the Passenger on any other flight of Peach on which a seat is available; or</p> <p>ii. to carry the Passenger by other means of transportation.</p> <p>b. to refund <b>according to the means of payment of the fare or provide Points</b> in accordance with paragraph D of Article 13.</p>

Before revision	After revision
<p>13 REFUNDS</p> <p>A. General</p> <p><u>1. In the event that a Passenger fails to use his/her Ticket or a portion thereof for a reason provided in paragraph C (involuntary refunds) or D (refunds due to force majeure, etc.) of this Article, Peach shall make a refund in originally paid currency or Points for such unused Ticket or portion in accordance with this Article and Peach's Regulations.</u></p> <p><u>2. In the event that a Passenger fails to use his/her Ticket or a portion thereof for any reason other than that provided in paragraph C (involuntary refunds) or D (refunds due to force majeure, etc.) including, but not limited to, a voluntary refund made by a Passenger, Peach shall not refund to the Passenger any fare, and charges received from the Passenger for such unused Ticket or portion thereof; provided, however, that Peach shall make a refund in Points pursuant to paragraph E of this Article where a Passenger purchased a Ticket for a Fare Including Ancillary Services.</u></p> <p>(omitted)</p> <p>C. Involuntary Refunds</p> <p>1. <u>The term "Involuntary Refund" means any refund made when a Passenger is prevented from using the Carriage provided for in his/her Ticket because Peach cancels a flight, fails to operate a flight according to the schedule with no justifiable reason, fails to stop at a Passenger's Destination or Stopover point, fails to provide a Passenger with his/her reserved seat, causes a Passenger to miss his/her connecting flight of Peach on which he/she holds a reservation or refuses to carry or removes a Passenger pursuant to any of sub-paragraphs 1, 2, 5 and 9 of paragraph A of Article 10, and the amount of the refund shall be:</u></p>	<p>13 REFUNDS</p> <p>A. General</p> <p>In the event that a Passenger fails to use his/her Ticket or a portion thereof, <b>Peach will not refund according to the means of payment of the fare or provide Points regarding any fare and charges received from Passenger for such unused Ticket or a portion thereof; provided however, if there are any special provisions in this Article, refunds according to the means of payment of the fare or provision of Points will be made in accordance with this Article and Peach's Regulations. In this case, service fees may be charged.</b></p> <p><b>(Delete)</b></p> <p>(omitted)</p> <p>C. Involuntary Refunds</p> <p>1. <b>When</b> a Passenger is prevented from using the Carriage provided for in his/her Ticket because Peach cancels a flight, fails to operate a flight according to the schedule with no justifiable reason, fails to stop at a Passenger's Destination or Stopover point, fails to provide a Passenger with his/her reserved seat, causes a Passenger to miss his/her connecting flight of Peach on which he/she holds a reservation or refuses to carry or removes a Passenger pursuant to any of sub-paragraphs 1, 2, 5 and 9 of paragraph A of Article 10, <b>Peach shall make a refund according to</b></p>

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<p>a. if no portion of the trip has been made, an amount equal to the fare paid; or,</p> <p>b. if a portion of the trip has been made, the higher of the following:</p> <ul style="list-style-type: none"> <li>i. the amount equal to the fare, less the same rate of discount, if any, that was applied in computing the original fare, and charges applicable to the unused transportation from the point of termination of travel (or the point at which transportation was to be resumed in the absence of the termination) to the Destination or Stopover point indicated or recorded on the Ticket ; or</li> <li>ii. the difference between the fare paid and the fare for the Carriage completed.</li> </ul> <p>D. Refunds Due to Force Majeure, etc.</p> <p>1. In the event that Peach cancels a flight, fails to operate a flight according to the schedule with no justifiable reason, fails to stop at a Passenger's Destination or Stopover point, is unable to provide a Passenger with his/her reserved seat or causes a Passenger to miss his/her connecting flight of Peach on which he/she holds a reservation for any reason provided for in items a through d of paragraph B of Article 12, Peach shall, at its option, make a refund <u>pursuant to paragraph C of Article 7</u>, and the amount <u>of the refund</u> shall be:</p> <p>a. if no portion of the trip has been made, the fare paid; or</p> <p>b. if a portion of the trip has been made, the higher of the following:</p> <ul style="list-style-type: none"> <li>i. the amount equal to the fare, less the same rate of discount, if any, that was applied in computing the original fare, and charges applicable to the unused transportation from the</li> </ul>	<p><b>the means of payment of the fare or provide Points for such unused Ticket, at Passenger's option,</b> and the amount shall be:</p> <p>a. if no portion of the trip has been made, an amount equal to the fare paid; or,</p> <p>b. if a portion of the trip has been made, the higher of the following:</p> <ul style="list-style-type: none"> <li>i. the amount equal to the fare, less the same rate of discount, if any, that was applied in computing the original fare, and charges applicable to the unused transportation from the point of termination of travel (or the point at which transportation was to be resumed in the absence of the termination) to the Destination or Stopover point indicated or recorded on the Ticket ; or</li> <li>ii. the difference between the fare paid and the fare for the Carriage completed.</li> </ul> <p>D. Refunds Due to Force Majeure, etc.</p> <p>1. In the event that Peach cancels a flight, fails to operate a flight according to the schedule with no justifiable reason, fails to stop at a Passenger's Destination or Stopover point, is unable to provide a Passenger with his/her reserved seat or causes a Passenger to miss his/her connecting flight of Peach on which he/she holds a reservation for any reason provided for in items a through d of paragraph B of Article 12, Peach shall, at its option, make a refund <b>according to the means of payment of the fare or provide Points for such unused Ticket</b> and <b>that</b> amount shall be:</p> <p>a. if no portion of the trip has been made, the fare paid; or</p> <p>b. if a portion of the trip has been made, the higher of the following:</p> <ul style="list-style-type: none"> <li>i. the amount equal to the fare, less the same rate of discount, if any, that was applied in computing the original fare, and charges applicable to the unused transportation from the</li> </ul>

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<p>point of termination of travel (or the point at which transportation was to be resumed in the absence of the termination) to the Destination or Stopover point indicated or recorded on the Ticket ; or</p> <p>ii. the difference between the fare paid and the fare for the Carriage completed.</p> <p>E. Refunds for Reasons Other Than Involuntary Refunds (Paragraph C) and Force Majeure, etc. (Paragraph D)</p> <p>1. Peach shall make a refund <u>in points as follows</u> only where a Passenger purchased a Ticket for a Fare Including Ancillary Services:</p> <p>a. if no portion of the trip has been made, an amount equal to the fare paid, less any cancellation fees provided in Peach's Regulations; or</p> <p>b. if a portion of the trip has been made, an amount equal to the difference between the fare paid and the fare applicable to the sector for which the Ticket has been used, less any cancellation fees provided in Peach's Regulations.</p> <p>(omitted)</p> <p>G. Currency and Points Used for Refund Any refund shall be made <u>subject to</u> Applicable Laws, etc. of the country in which a Ticket is originally paid for and of the country in which the refund is made. <u>Any refund under paragraph C of this Article shall be made, at Passenger's option, in the currency in which the Ticket is paid for or in points. Any refund under paragraph D of this Article shall be made, at Peach's option, in the currency in which the Ticket is paid for or in points. Any refund under paragraph E of this Article shall be made only in points.</u></p>	<p>point of termination of travel (or the point at which transportation was to be resumed in the absence of the termination) to the Destination or Stopover point indicated or recorded on the Ticket ; or</p> <p>ii. the difference between the fare paid and the fare for the Carriage completed.</p> <p>E. Refunds for Reasons Other Than Involuntary Refunds (Paragraph C) and Force Majeure, etc. (Paragraph D)</p> <p>1. Peach shall make a refund <b>according to the means of payment of the fare or provide Points pursuant to Peach's Regulations</b> only where a Passenger purchased a Ticket for a Fare Including Ancillary Services, <b>and that amount shall be:</b></p> <p>a. if no portion of the trip has been made, an amount equal to the fare paid, less any cancellation fees provided in Peach's Regulations; or</p> <p>b. if a portion of the trip has been made, an amount equal to the difference between the fare paid and the fare applicable to the sector for which the Ticket has been used, less any cancellation fees provided in Peach's Regulations.</p> <p>(omitted)</p> <p>G. Currency and Points Used for Refund Any refund <b>according to the means of payment of the fare</b> shall be made <b>in the currency the Ticket is paid for or in Points in accordance with</b> Applicable Laws, etc. of the country in which a Ticket is originally paid for and of the country in which the refund is made.</p>

Before rivation	After rivation
SUPPLYMENTARY PROVISIONS 1 DATE OF EFFECTIVENESS This Conditions of Carriage shall come into effect as of <u>July 1, 2020</u> .	SUPPLYMENTARY PROVISIONS 1 DATE OF EFFECTIVENESS This Conditions of Carriage shall come into effect as of <b>October 27, 2024</b> .